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# Partnering for transformation

New-generation IT Solutions for Travel, Transportation & Logistics

**IBS Software Services** is a leading provider of new-generation IT solutions to the global Travel, Transportation and Logistics (TTL) industry. Some of the world's best airlines, busiest airports, biggest oil and gas companies, best known cruise lines, travel distributors, leisure resorts and hotels depend on IBS solutions to manage their mission-critical operations. In IBS, the industry has a transformation partner who fully understands businesses, its dynamics and evolving requirements.

**9500+**  
PERSON YEARS of  
TTL domain expertise

**150+**  
CUSTOMERS  
world-wide

**10**  
OFFICES  
across the globe

**04**  
DATA CENTERS  
for SaaS delivery

**06**  
STRATEGIC  
ACQUISITIONS  
over 9 years

## IBS Solutions



### Airline Passenger Services

- + Passenger Reservations
- + Ticketing & Fares
- + Departure Control
- + Loyalty Management
- + Staff Travel Management
- + Special Flight Services
- + Airline Holiday Management



### Airline Operations

- + Fleet Management
- + Crew Planning
- + Crew Management
- + Crew Rostering & Tracking
- + Fleet Maintenance
- + Fleet Engineering
- + Aircraft MRO



### Airport Operations

- + Airport Operations
- + Information Display Management
- + Departure Control Management
- + Ground Handling Management



### Airline Cargo and Logistics

- + Cargo Sales & Operations
- + Cargo Terminal Operations
- + Air Mail & Courier Management
- + Cargo Revenue Accounting
- + ULD Management
- + Cargo Revenue Management



### Oil and Gas Logistics

- + Aviation Logistics
- + Marine Logistics
- + Land Logistics
- + Personnel-On-Board Management
- + Onshore Accommodation Management
- + Logistics Add-Ons



### Travel and Cruise Management

- + Digital Travel Enterprise
- + Digital Cruise Enterprise
- + Ship On-Board Operations



### Hospitality Distribution

- + Demand Gateway
- + Private Label Portal
- + Internet Booking Engine



### IT Services

- + Digital Enterprise
- + Independent Verification and Validation
- + Software Services
- + Domain and Technology Consultancy

## Our Value Propositions

- **Enable transformation** - through consulting, system integration and change management support
  - **Reduce cost of operation** - by eliminating avoidable costs and lowering cost of ownership
  - **Increase revenue & ROI** - by helping seize business opportunities and maximize yield
  - **Improve customer experience** - by making a difference at each customer touch point
- **Boost productivity** - through automating, process improvement and simplifying business operations
  - **Enhance operational agility** - through scalability, flexibility and ability to adapt to changes



Transformational IT Solutions for Travel, Transportation and Logistics

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