



# Cargo Terminal Operations



**iCargo CTO** is a state-of-the-art Cargo Terminal Operations system that automates the processes of the self-handled facilities of a carrier, GHAs or airports providing cargo handling services to customer airlines. The business functions support cargo handling, warehouse management, cash draw management, SLA definition and monitoring as well as barcode scanner enabled operations.

**iCargo™** is a suite of new generation business systems created specifically to meet the IT requirements of the air freight industry.

The **iCargo™ Business Suite** is a fully integrated suite of business systems built from the ground up on new generation technology. The iCargo™ solution suite has helped our customers across the globe reduce IT costs, increase revenue, improve customer relations and overall efficiency of operations.

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## Key business benefits

- 👍 One time and real time data capture with mobile scanner devices
- 👍 Robust messaging function with coverage of Cargo IMP, AHM and ULD related messages
- 👍 Easy integration with other systems or devices such as warehouse equipment (weigh scales, ETV etc) and Customs EDI
- 👍 Centralized deployment for facilities in multiple airports, with airport specific configurations and data insulation
- 👍 Compliant with emerging industry standards and initiatives such as IATA, e-Freight & Cargo2000
- 👍 Increase Quality of Service: Integrated SLA management function

## IT benefits

- 👍 Fully web-enabled and browser-based client
- 👍 Windows-based look and feel: Easier to learn/adapt
- 👍 Built to J2EE and RDBMS standards exploiting all advantages offered thereof

## Key Business Features

- Business functions to support import, export and transfer cargo operations
- Highly flexible and robust messaging function with support for variety of IATA, CargoIMP standard messaging formats and versions
- RF barcode scanner enabled operations / functions
- Integrated cash draw management function
- Flexible, parameter-driven maintenance of terminal handling charges and other levies
- Workflow or task based operations planning function
- Definition and monitoring of SLAs based on airline, shipment, customer and other characteristics
- Integration with customs systems with EDI messaging

