



ibsoftware

Redefining Staff Travel

Delight your employees with hassle free staff travel



Staff Management System

iFly Staff is IBS' new generation business solution that manages leisure and business (duty) travel for airline staff and their dependents located worldwide.

Irrespective of the business model, size, and complexity of staff policies of the airline, iFly Staff provides a self-service environment to manage travel requirements, enabling process efficiencies and automating key business functions for the staff travel department.

Leading airlines across the globe are using this proven solution to streamline the management of their staff travel programmes. The solution is designed to not only handle the

complexities of a full-fledged ticketing based operation, but also support staff travel functions of a ticketless model. Regardless of the airline's business model, iFly Staff can provide superior staff travel functionality and convenience for users.

The comprehensive rules engine is an industry benchmark; capable of catering to any airline's complex policies. The user friendly booking engine guides the users through the steps necessary to select the passengers, concessions and flights to make bookings on the airline's PSS. While you get complete automation and control over the process, the user enjoys the convenience of faster and personalized service.

The iFly Staff mobility solution significantly extends the reach and usability of staff travel functions. Users can now access the platform via devices operating with Android, iPhone & Windows Phone platforms.

Irrespective of the scale of airline's operation, iFly Staff's multi-tiered technical architecture based on Java EE technology provides high availability with minimal disruption to operations. High performance and maintainability is ensured with the usage of course-grained business interfaces to reduce network traffic, pagination in screens, in memory cache, course grained database calls and efficient user of Ajax and JSON in the web layer. All the interfaces from iFly Staff to other external systems are encapsulated within the data access tier; thus ensuring that the addition of new interfaces can be easily achieved.

Benefits

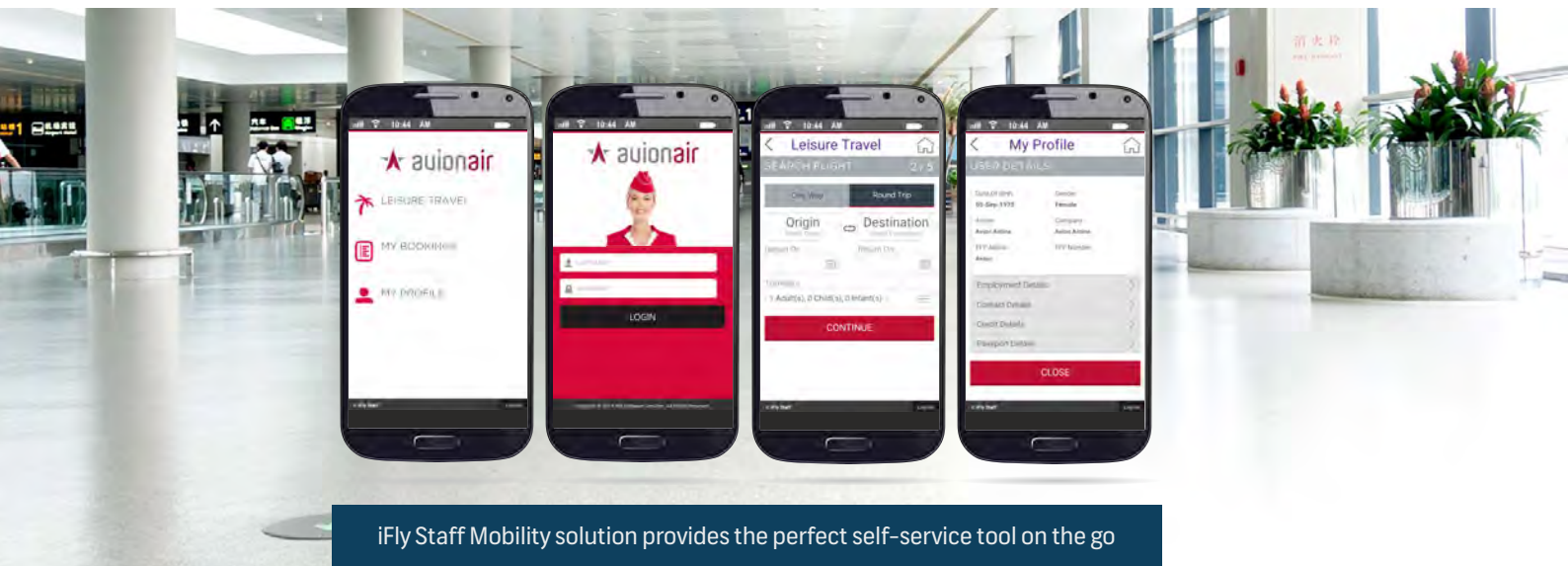
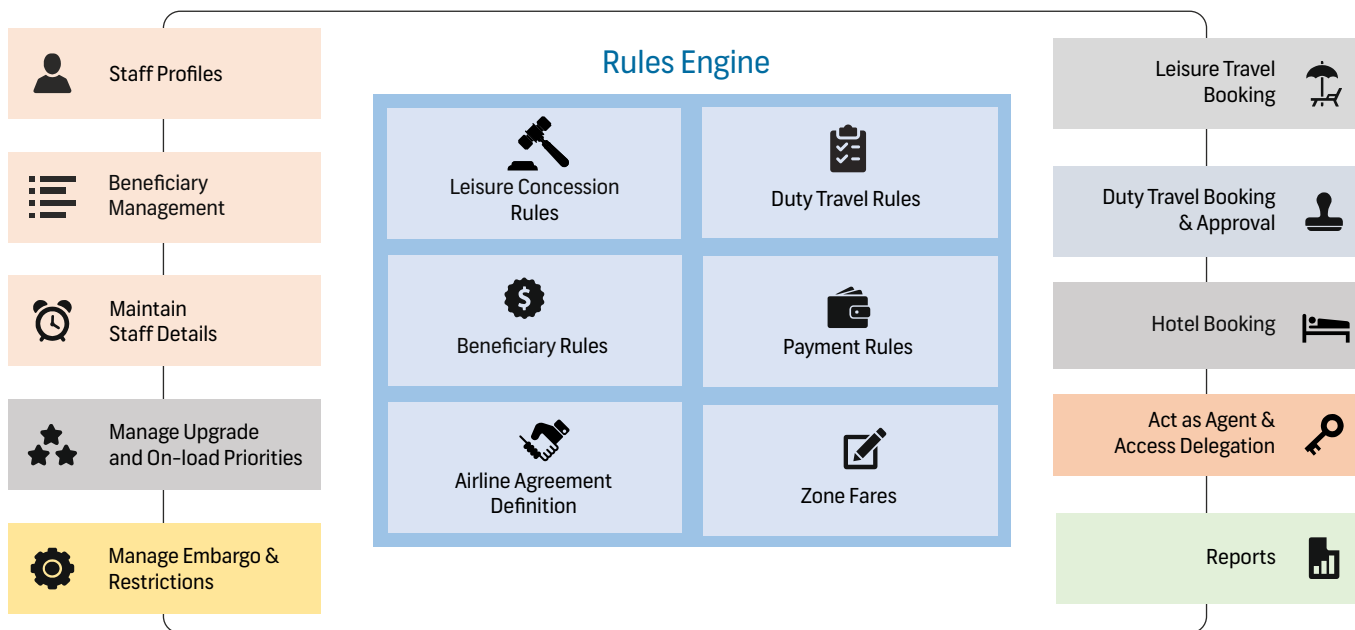
Reduce cycle time for staff travel bookings by up to 90%

Creating the perfect self-service environment; enabling remote access by users and simplifying the staff travel processes.

Reduce the cost of administration by up to 50%

Automating the staff travel process enables the integration of all necessary systems for staff travel administration without the need for capital expenditure. Paper processes, manual authorizations and staff travel desks can be eliminated. Company staff travel policy can be maintained centrally.

Functional Modules



iFly Staff Mobility solution provides the perfect self-service tool on the go

Salient Features

- **Staff Profiles:** View & update profile of staff, dependents and others eligible for access to ID travel.
- **Beneficiary Management:** Enables staff to register beneficiaries and nominate eligible travelers based on the configured rules.
- **Maintain Staff Details:** Enables staff travel administrator to view & maintain staff profiles, beneficiary profiles, manage entitlements and control roles assigned to the profile.
- **Rules Engine:**
 - **Leisure Travel Concession Rules:** Define leisure travel concessions and create rules based on your staff travel policy.
 - **Duty Travel Rules:** Configure different duty travel definitions that are accessible to different categories of staff based on various parameters.
 - **Dependent/Beneficiary Rules:** Define rules for each beneficiary type.
 - **Payment Rules:** Configure payment options (e.g. credit card, payroll, travel credits etc.) for each staff category, specific concession.
 - **Airline Agreement Definition:** Configure the agreements with specific airline for a specific period. The defined airline agreement shall get applied when the user opts to make Leisure/Duty Travel Booking in the corresponding transporting carrier.
 - **Zone Fares:** Maintain ZED (Zonal Employee Discount) fares that are used for booking.
- **Leisure Travel Booking:** Allow staff and dependents to make / view / change / cancel bookings based on their eligible concessions.
- **Business (Duty) Travel Booking & Approval:** Enable staff to create business travel request and route it for approval through approval workflow. Configurations are possible to enable business travel request to be processed without the need for approval as well.
- **Hotel Booking:** Enable staff to make end-to-end hotel bookings at considerably discounted rates.
- **Manage Upgrade and On-load Priorities:** Boarding priority/upgrade priority) can either be defined in iFly Staff or stored in profile (as fed in from HRMS system), which will in turn be used as appropriate PNR elements for further processing.
- **Manage Embargo & Restrictions:** Define and enforce embargo on a particular carrier and/or sector, based on various parameters. Also restrict/un-restrict the staff/beneficiary from using the application.
- **Act as Agent & Access Delegation:** Enable staff travel administrator or call center agent to log-in on behalf of a user and perform functions that are available to the user. Access delegation function enables managers to delegate business travel approvals to assistants.
- **Reports:** A set of standard operational and status reports based on the business and routine needs of airlines.

Value Proposition

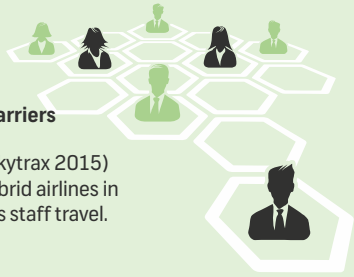


Bird's Eye View

Our Customers

6 Customers including 4 flag carriers

From the world's best airlines (Skytrax 2015) to one of the fastest growing Hybrid airlines in the Middle East, iFly Staff powers staff travel.



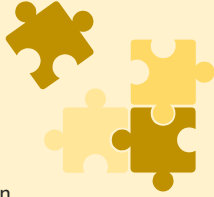
Transaction Volumes

- 3.2 million Booked Passenger Segments processed annually
- Used by more than 150,000 staff globally Multi-tiered architecture providing highly scalable platform with no single point of failure



Flexible Platform

- Only staff travel platform in the world for business models from LCC to FSC
- Covers both Leisure Travel and Duty Travel
- Proven integrations with major PSSs and HR systems
- Multi-tenancy for community model & best in class APIs



Our Product & Our Team

- More than 500 years of domain experience
- Aggressive investment plans of more than 100 man-years Domain-centric resources specialized in airline sector, ISO 27001, CMMI level -5 certified processes



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Transformational IT Solutions for Travel, Transportation and Logistics

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