



Creating exceptional travel experiences for your staff



Simplify leisure & business travel bookings for your staff

iFly Staff enables your airline to seamlessly manage end-to-end staff travel needs taking into account complex policies, diverse business models, and a broad range of ticket choices. Integrated with your PSS and HRM systems, iFly Staff offers a hassle-free booking experience for your staff and their beneficiaries. A fully automated SaaS solution with multi-channel self-service capabilities enables intuitive booking experiences across devices.

iFly Staff's unique and comprehensive rules engine streamlines travel management by empowering travel managers to easily create, manage, and ensure automated compliance of policies, on the go, without the need for additional IT support.

iFly Staff is redefining travel operations for over one million staff and their dependents from the world's leading airlines.

What you achieve

- Reduce the cycle time for staff travel bookings by 90%
- Create the perfect self-service environment through remote user access enablement and simplified staff travel processes
- Reduce administrative costs by 50% by centralizing staff travel management and eliminating complex authorization delays, exhaustive paperwork, and physical travel desk overheads
- Lower the CAPEX and ensure scalability and compliance by moving to a SaaS model
- Automate seamless and end-to-end compliance in accordance with staff travel policies and rules

Key features

Leisure travel management

Manage leisure travel or ID Travel booking for airline staff and beneficiaries as per rules and policies—support for employee leisure travel, former employee travel, beneficiary leisure travel, annual leave travel, contract tickets, and consultant travel.

Business travel management

Manage duty travel or business travel—self-service business travel booking governed by airline policies, MIBA travel, provision for cost preview before approval, automatic ticketing, multiple approval flows, and expense management.

Profile management

Manage employee profile information, view eligible concession or entitlements, their usage, and validity. Provision to update passport details and advance passenger information.

Beneficiary management

Register and nominate beneficiaries for staff travel as per airline policies, rules, and approval workflows.

Business rules management

Define and manage rules for leisure travel, business travel, beneficiary management, restriction, delegations etc based on staff travel policies using a parameter-driven configurable rules engine

Ancillaries management

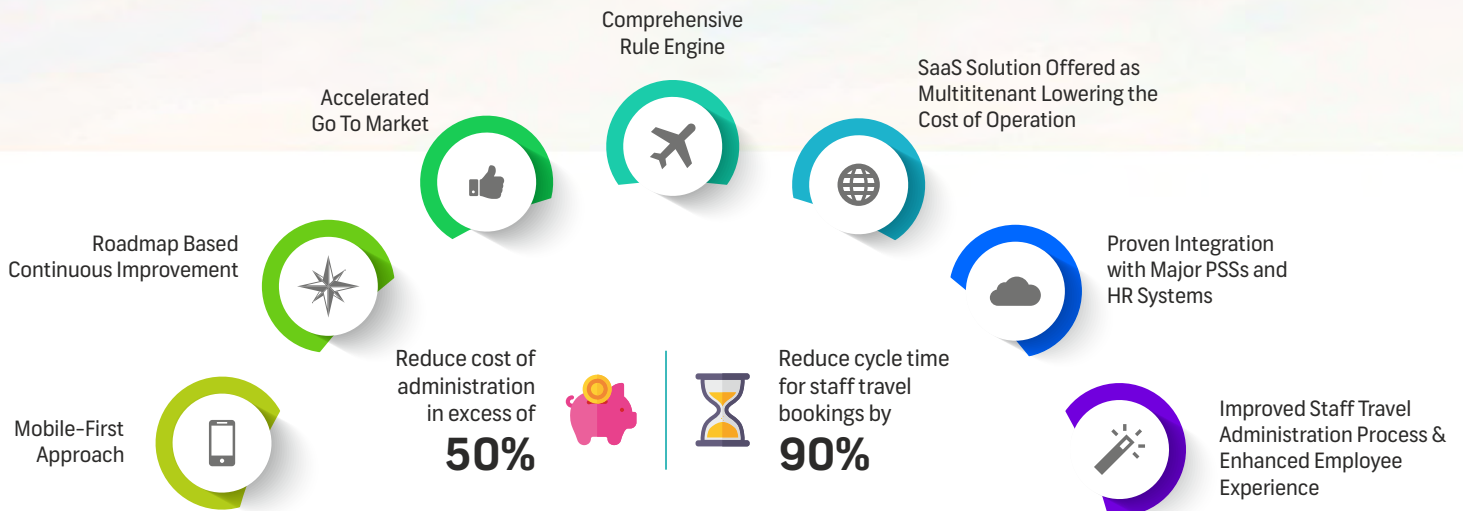
Integrate with airline systems to offer air ancillaries like seat selection, check-in baggage, excess baggage, boarding privileges, special services like wheelchair and meals preference, and sustainability initiatives like carbon offset.

Hotel booking management

Manage hotel booking for staff and beneficiaries—availability of hotels in popular destinations, flexible payment options, convenient booking options, and rich content display. iFly Staff also offers other ancillaries like car booking, travel insurance and other activities integrated with your airline's systems and vendors.

Crew and deadhead booking management

iFly Staff offers automatic crew bookings from Crew Rosters, through integration with the airline's crew management system, eliminating the need for multiple manual processes and workflows.





About IBS Software

IBS Software is a leading SaaS solutions provider to the travel industry globally, managing mission-critical operations for customers in the aviation, tour & cruise and hospitality industries. IBS Software's solutions for the aviation industry cover fleet & crew operations, aircraft maintenance, passenger services, loyalty programs, staff travel and air-cargo management. IBS Software also runs a real time B2B and B2C distribution platform providing hotel room inventory, rates and availability to a global network of hospitality companies and channels. For the tour and cruise industry, IBS provides a comprehensive, customer-centric, digital platform that covers onshore, online and on-board solutions. IBS Software is a Blackstone portfolio company and operates from 15 offices across the world.

Further information can be found at www.ibsplc.com

